



Power outages possible as fire threatens PG&E electric equipment

The Chips fire is posing a significant threat to Pacific Gas and Electric Company (PG&E) electric facilities. Please be aware that fire damage could cause outages for many customers. Our crews will work as quickly and safely as possible to restore power, though remote and hazardous terrain may slow efforts.

What PG&E is doing:

- PG&E has resources deployed to the area and is working closely with fire officials.
- As a public safety and precautionary measure, PG&E may need to de-energize power lines so that U.S. Forest Service personnel and firefighters can work safely to battle the wildfire.
- PG&E teams, including our Mobile Command Vehicle, are staged in Quincy and are assessing at-risk facilities and pre-treating poles for fire protection. Where we can safely gain access, PG&E crews are replacing poles that have been burned and assessing for further damage.
- We are proactively developing contingency plans to supply back-up power generation to minimize the length of power outages.

How you can prepare and stay safe:

- Treat all downed power lines as if they are “live” or energized. Keep yourself and others away from them. Call 911, then notify PG&E at **1-800-743-5000**.
- Report and get updates about outages at PG&E's 24-Hour Customer Service Outage Line: **1-800-743-5002**.
- Be safe. Have the following items on hand: a battery-powered radio, flashlights, a first-aid kit, a supply of food or snacks that does not require cooking, and extra water.
- Be prepared for a temporary outage. Have battery-operated flashlights and radios with fresh batteries ready. If you have a telephone that requires electricity to work such as a mobile phone, plan for alternate communication. Freeze plastic containers filled with water to make blocks of ice that can be placed in your refrigerator and freezer during an outage to prevent food from spoiling.

For more safety information, go to www.pge.com/safetycentral